

TERMS AND CONDITIONS FOR APPOINTMENTS

Consultation fees are charged before the fitting. When you purchase a bridal gown, the fee will of course be fully refunded.

If you need a second appointment for your final decision, no additional fees will be charged. If you are an exception and come for a third appointment, the fees will no longer be refunded.

Appointment cancellations or rescheduling must be communicated in writing via email to termin@zoro.ch at least 48 hours in advance; otherwise, the full fee will be charged.